

Anthem[®]Life



ONEDIGITAL
HEALTH AND BENEFITS



Contact Information

Anthem Contact VACORP

Tiffany Sensabaugh

vacorpservice@anthem.com

O: 540-236-8338

Billing Questions or Concerns:

billing-hybriddisability@riskprograms.com

Billing contact number - 844-986-2705

Assistance with Leave Policies or Employee Benefits Questions: OneDigital

Nancy Grasso, 804-762-7076, ngrasso@onedigital.com

Ritter Jonas, 804-523-7168, rjonas@onedigital.com

Anthem Life & Disability Claims Operations

Employer Portal for online claim submission and claims reports:

<https://myspecialtyappsanthem.com/BenAdmin/Account/logon/ALIC>

Customer Service: 844-404-2111

Toll Free Fax: 800-850-0017

DISABILITY SERVICE CENTER

P.O. Box 105426

Atlanta, GA 30348-5426

Claims questions or concerns: VACORPclaims@anthem.com

Claims related documents: disability@anthem.com

Manager – Short-Term Disability

Nicolle Jackson

Nicolle.Jackson@anthem.com

O: 470-284-4023

Team Lead – Short-Term Disability

Amanda Rivas

Amanda.Rivas@anthem.com

O: 470-284-4034

Primary Disability Case Managers:

A-C ALPHA by Group Name

Jasmine Reid – ext. 4543

Jasmine.Reid@anthem.com

M-Z ALPHA by Group Name

James Perryman – ext. 4405

James.Perryman@anthem.com

D-L ALPHA by Group Name

Nicole Timmons – ext. 4407

Nicole.Timmons@anthem.com

Backup Disability Case Manager:

Kristi Leasure – ext. 4032

Kristi.Leasure@anthem.com