

Anthem<sup>®</sup>Life



**ONEDIGITAL**  
HEALTH AND BENEFITS



## Contact Information

### **Anthem Contact VACORP**

Tiffany Sensabaugh

[vacorpservice@anthem.com](mailto:vacorpservice@anthem.com)

O: 540-236-8338

### **Billing Questions or Concerns:**

[billing-hybriddisability@riskprograms.com](mailto:billing-hybriddisability@riskprograms.com)

Billing contact number - 844-986-2705

### **Assistance with Leave Policies or Employee Benefits Questions: OneDigital**

Nancy Grasso, 804-762-7076, [ngrasso@onedigital.com](mailto:ngrasso@onedigital.com)

Carrie Bartlett, 804-249-5152, [cbartlett@onedigital.com](mailto:cbartlett@onedigital.com)

## **Anthem Life & Disability Claims Operations**

### **Employer Portal for online claim submission and claims reports:**

<https://myspecialtyappsanthem.com/BenAdmin/Account/logon/ALIC>

**Customer Service: 844-404-2111**

Toll Free Fax: 800-850-0017

### **DISABILITY SERVICE CENTER**

P.O. Box 105426

Atlanta, GA 30348-5426

**Claims questions or concerns:** [VACORPclaims@anthem.com](mailto:VACORPclaims@anthem.com)

**Claims related documents:** [disability@anthem.com](mailto:disability@anthem.com)

### **Manager – Short-Term Disability**

Nicolle Jackson

[Nicolle.Jackson@anthem.com](mailto:Nicolle.Jackson@anthem.com)

O: 470-284-4023

### **Team Lead – Short-Term Disability**

Amanda Rivas

[Amanda.Rivas@anthem.com](mailto:Amanda.Rivas@anthem.com)

O: 470-284-4034

### **Primary Disability case managers:**

#### **A-L ALPHA by Group Name**

Nicole Timmons – ext. 4407

[Nicole.Timmons@anthem.com](mailto:Nicole.Timmons@anthem.com)

#### **M-Z ALPHA by Group Name**

James Perryman – ext. 4405

[James.Perryman@anthem.com](mailto:James.Perryman@anthem.com)

### **Backup Disability Case Managers**

#### **A-L ALPHA by Group Name**

Kristi Leasure – ext. 4032

[Kristi.Leasure@anthem.com](mailto:Kristi.Leasure@anthem.com)

#### **M-Z ALPHA by Group Name**

Jasmine Reid – ext. 4543

[Jasmine.Reid@anthem.com](mailto:Jasmine.Reid@anthem.com)